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Living Labs: Ramsay Santé strengthens its healthcare innovation strategy

Fully committed to innovation in healthcare, Ramsay is launching a new approach, the "Living Labs", to strengthen its capacities in Europe.

Acting as incubators of talent and innovative ideas, the concept of the Living Labs consists in building local transdisciplinary partnerships to foster the sharing of experiences and coconstruction of innovative solutions. They bring together employees, doctors, patients, managers and external partners.

Thanks to an agile and iterative mode of operation, they allow for a quicker transition from ideas to real-life testing and for developing new, more efficient working methods that benefit professionals and patients.

Deployment of the Living Labs

Ramsay announces their deployment starting early 2023. These Living Labs cover several sectors of businesses, such as primary care, mental health and oncology.

The Living Labs will foster the development of a local ecosystem for innovation in healthcare in their respective regions. Connected to the international network of Ramsay Santé Living Labs, they will also enable the sharing of best practices between European countries and the international replication of the most innovative projects.

A priority area of interest will be defined for each Living Lab, with specific needs and challenges corresponding to local issues. The local teams and the Ramsay Santé's Innovation & Partnership Hub team will explore together the innovative solutions that can be experimented on the different facilities.

In France, the Living Lab at Pôle Aquitaine, for example, will focus on a better pathway for surgery supporting both patients, doctors and employees and at Artro Clinic in Stockholm, the focus will be on efficient ways to document the consultations.

The first Living Labs will be launched from January 2023 and will pave the way for opening additional new sites in the coming months. (in total 5 in France and 4 in the Nordic countries)

Launch of an acceleration programme

In parallel and with the living labs' support, Ramsay Santé is launching a startup acceleration programme to work more closely with promising young companies in the healthcare sector.

Managed by Ramsay Santé's Innovation & Partnership Hub, this programme will support the

development of French, Swedish, Norwegian and Danish startups. They will gain access to professional coaching from our healthcare experts and participate in patient and clinical development workshops.

Curest and HoopCare, two e-health startups, will inaugurate the programme in October 2022.

- Curest creates innovative new methods for physical therapy based on scientific research, ehealth studies and the use of virtual reality. Curest connects practitioners and patients and collects valuable data from each rehabilitation session.

- HoopCare is a virtual pre-operative service, making surgery and anaesthesia safer by optimising the health and safety of every patient undergoing elective surgery.

This acceleration programme will also allow them to benefit from the support and backing of the Living Labs. This complementarity aims to strengthen synergies in innovation.

Pascal Roché, CEO Ramsay Santé says:

"The Living Labs They will be useful to increase our innovation capabilities within the Ramsay Santé group, for the benefit of patients, healthcare professionals, and all the partners that these projects will bring together on a local and international scale. They are a further proof of action of our raison d'être: improving health through constant innovation."

About Ramsay Santé

Ramsay Santé is the leader in private hospitalisation and primary care in Europe. The Group has 36,000 employees and works with nearly 8,600 practitioners to treat more than 10 million patients per year in its 443 facilities and 5 countries: France, Sweden, Norway, Denmark and Italy.

Ramsay Santé offers almost all medical and surgical specialities in three domains: Medicine, Surgery, Obstetrics (MSO), Follow-up Care and Rehabilitation (FCR) and Mental Health. In all its territories, the Group contributes to public service health undertakings and providing proximity care, as in Sweden where the group has more than a hundred local health centres. Safe, quality care is the Group's priority in all the countries where it operates. This is what has made it a reference in state-of-the-art medicine, particularly in outpatient surgery and enhanced recovery after surgery (ERAS). The Group also invests more than €200 million every year in its facilities, whether in new surgical and imaging technologies or in the construction and modernisation of facilities. To best serve patient interests, it innovates constantly with new digital tools and by developing its organisations to improve efficiency of care.

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