

Volvat acquires Helsetelefonen

Volvat Medical Centre acquires Helsetelefonen and strengthens its patient offering. Helsetelefonen is a national e-health company that has advised and guided patients in the private and corporate market for over 14 years.

A unique concept

Helsetelefonen has extensive experience with telemedicine and digital health services and was Norway's first provider of online health services in 2007. Helsetelefonen has had over 1 million consultations with very satisfied patients and is today among Norway's leading e-health companies.

Helsetelefonen is open 24 hours a day, 365 days a year. Experienced and skilled nurses provide advice and guidance on health-related issues. If necessary, a doctor will be contacted.

More than 1.5 million households are connected with the service through several of Norway's largest insurance companies.

Volvat – a natural choice

Helsetelefonen has had good and close collaboration with Volvat since 2011.

- When Helsetelefonen's former board and owners decided further to strengthen the company's medical expertise and service offering, we found Volvat to be the best partner. As an integral part of the highly competent medical community at Volvat, Helsetelefonen is convinced that existing services will be even better. Together, we will develop new, good and innovative e-health services to benefit unified health efforts in Norway, says Jan Einar Vaage, CEO of Helsetelefonen.

The patient at the centre

This acquisition is strategically important and enables us to offer our patients an even better offering. We are committed to ensuring that everyone has access to our health care when they need it, wherever they are. Helsetelefonen's services complement and strengthen us in achieving this," says Per Helge Fagermoen, CEO of Volvat.

- Our overall offer to the population is now even broader. We are proud to offer services with very high quality and short waiting times across most medical disciplines. Helsetelefonen is a solid addition to the Volvat family, and we wish them a warm welcome, Fagermoen continues.

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About Volvat Medical Centre AS

Volvat Medical Centre AS was established in 1985 and is Norway's first privately owned hospital. Today, the Volvat Group is one of the country's leading private health companies for patients across the country.

Volvat has 20 centres located in Oslo, Fredrikstad, Moss, Hamar, Lillehammer, Bergen, Trondheim and Tromsø. The centres have a wide range of medical services ranging from health-promoting and preventive work to treatment and rehabilitation. Volvat has hospital approval in Oslo, Fredrikstad, Bergen, Trondheim and Tromsø.

Volvat is owned by Ramsay Health, which also operates large hospitals and medical centres in Sweden, Denmark, France, the United Kingdom, Italy, Malaysia, Singapore, Indonesia and Australia.

Volvo's quality strategy is based on the group's vision "Always to help", which forms the foundation of the company, rooted in modern medicine and modern management. Volvat is uncompromising when it comes to patient safety, quality of delivery and continuous improvement of all services. Therefore, all clinical departments are ISO-certified according to the quality standard 9001: 2015 and the environmental standard 14001: 2015.

Per Helge Fagermoen is Volvat's Chief Executive Officer.