



Ramsay Santé entrusts the governance of its new Corporate Social Responsibility (CSR) department to Caroline Desaegher

Caroline Desaegher has been appointed Head of Ramsay Santé's CSR, in addition to her current functions as Director of Communications & Brand and Managing Director of the Ramsay Santé corporate Foundation.

- **Caroline Desaegher has been appointed Director of Corporate Social Responsibility (CSR) at Ramsay Santé, in addition to her current roles as Director of Communications & Brand and Managing Director of the Ramsay Santé Corporate Foundation.**
- **In her new role, she is responsible for defining Ramsay Santé's CSR strategy, steering its implementation in the Group's different countries and setting up the appropriate reporting to enrich the annual CSR report.**
- **She is supported in this process by Sarah Bouillaud, appointed CSR Project Manager, who also joins the CSR Steering Committee made up of representatives from the Group's various departments.**

Our job as a health care operator is obviously rich in meaning. But it should not make us forget the importance of the environmental impact of our activities, whether in terms of energy consumption, waste production or greenhouse gas emissions. In addition, the quality of the working environment is also an important subject, as it influences the quality of the relationship with patients & their carers at times when human relations are so important. This is why I am convinced that it is important for Ramsay Santé to integrate CSR much more broadly into its corporate strategy. The appointment of Caroline Desaegher as head of our new CSR department, in addition to her current functions, is an important asset in communicating strongly with our teams and raising their awareness of these issues. The members of the Executive Committee join me in wishing her great success in her new missions. **Pascal Roché, Chief Executive Officer of Ramsay Santé.**

A CSR Department based on 3 fundamental axes

A company's development can only be sustainable if it reconciles economic interests (with financial results justifying shareholder investment), human interests (the quality of the working environment helps to attract and retain the company's talent) and environmental interests (tomorrow's human activity requires the preservation of natural resources today). This is why the implementation of the CSR strategy within Ramsay Santé is based on these 3 pillars:

- **The social pillar**, which involves taking into account the needs of employees and their professional development.
- **The societal pillar**, which concerns the commitment of the populations and territories where the company operates.
- **The environmental pillar**, which implies having a reasoned vision of one's activity in order to limit its impact on the environment.

A company is certainly intended to meet profit objectives, but also social, societal and environmental objectives. Three pillars that must be taken into account in the company's strategy and governance in order to ensure its sustainability. On all these subjects, we will highlight existing or ongoing good practices and work with the relevant departments to launch new positive initiatives. **Caroline Desaegher, Director of Communications, Brand & CSR at Ramsay Santé.**

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About Ramsay Santé

After the acquisition of Capio AB Group in 2018, Ramsay Santé has become one of the leaders of the private hospitalisation and primary care in Europe with 36 000 employees and 8 600 practitioners serving 7 million patients in our 350 facilities in five countries : France, Sweden, Norway, Denmark, Italy. Ramsay Santé offers almost all medical and surgical specialties in three business areas: general hospitals (medicine – surgery – obstetric), follow-up care and rehabilitation clinics, mental health. In all its territories, the group contributes to missions of public service and to the territorial sanitary disposal, as for example in Sweden with more than 100 proximity care units.

The quality and security of care is the group's priority. As such, our group is today a reference in terms of modern medicine, especially in outpatient care and enhanced recovery.

Every year, the group invests more than €200M in innovation whether it is in new surgical or imaging technologies, in building or modernizing its facilities... The group also innovates in its organization and digitalization in order to deliver care in a more efficient way to the benefit of the patient.

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