



Telemedicine: Ramsay Santé chooses Medaviz

Ramsay Santé chooses Medaviz to complement the range of services offered by private practitioners with teleconsultation and to make the patient's care pathway ever more secure.

The Ramsay Health Group, one of Europe's leading private hospital and primary care providers, today announced that it has entered into a partnership with Medaviz, the expert in medical teleconsultation.

The deployment of the **Medaviz** solution by **Ramsay Santé** is part of the strategy to digitise the tools made available to private practitioners and to make patient care more fluid, an approach that is all the more necessary in times of the Covid-19 epidemic.

1,000 private practitioners working in a hundred or so facilities of the Ramsay Santé group use the Medaviz teleconsultation solution.

The Covid-19 epidemic and the resulting containment measures explain the unprecedented increase in the number of teleconsultations carried out since January 2020 by health professionals working in the facilities of the Ramsay Santé group. Whereas 5,000 teleconsultations were carried out in mid-March 2020, nearly 15,000 were recorded at the beginning of May. This increase in activity was made possible thanks to the partnership initiated in January 2020 with Medaviz.

To date, 1,000 private practitioners working in 100 Ramsay Santé group facilities have completed their care offer with the Medaviz solution. 50 medical specialities are represented, including anaesthesia, orthopaedic surgery, cardiology and gastroenterology.



Teleconsultation is favoured by more and more patients and healthcare professionals, especially in the current pandemic context. This is why we have formed a partnership with Medaviz, whose solution seemed to us to be the most adapted to our context and our challenges. The objectives are clear: to simplify the daily lives of our private practitioners on the one hand, and to make our patients' care pathway even more secure on the other. **François Demesmay, Group Chief Medical Innovation and Patient Experience Officer.**



Our Medaviz solution enables video consultation, digital prescription generation and document transmission, all within the framework of the care pathway reimbursed by Social Security. The tool has been designed with the doctor in mind: he or she is the decision-maker in scheduling appointments with patients whose medical records he or she knows beforehand. The entire Medaviz team is extremely proud of this partnership, which will soon be extended to tele-expertise and the expansion of the territorial care offer. **Stéphanie Hervier, Managing Director of Medaviz.**

Patient-doctor contact and automation of administrative formalities: Medaviz's dual mission

After creating an account on Medaviz.com, the doctor can offer teleconsultations to his patients. Prior to the consultation, the patient has the possibility to send documents via the Medaviz solution. After the teleconsultation, the practitioner writes any prescriptions using the prescription generator.

In addition to bringing the doctor-patient relationship together, the Medaviz solution automates the administrative formalities (invoicing, reimbursement), allowing the practitioner to concentrate on his fundamental mission: care.

By encouraging healthcare professionals to adopt teleconsultation via Medaviz, the Ramsay Santé group is pursuing its strategy of innovation to improve the quality of care, with the aim of :

- Offer consultations to the most isolated patients, both geographically and psychologically (elderly, frail, etc.);
- Providing a quick response to everyday medical questions (prescription renewal, medical advice, etc.);
- To ensure that patients are followed up by the referring doctors on leaving the hospital;
- Prevent unnecessary trips to the hospital with remote diagnosis, in order to relieve congestion in doctors' surgeries and emergency departments.

Feedback from practitioners on Medaviz

- Dr Frédéric Le Saché, intensive care anaesthetist at the Clinique Jouvenet in Paris (75) :
<https://youtu.be/dl4kpc9VccM>
- Dr Magali Briane, psychiatrist at the Mon Repos Clinic in Ecully (69):
<https://youtu.be/20ReXsTcCbs>
- Dr Alexis Thiounn, Orthopaedic surgeon at the Clinique Lille Sud (59) and at the Bois-Bernard Private Hospital (62):
<https://youtu.be/YVsB5bTy3ls>
- Dr Philippe Cabarrot, Gastroenterologist at the Cedars Clinic in Cornebarrieu (31):
<https://youtu.be/DOzTXdw6FqE>
- Dr Laurence Mahinc, General practitioner at the Argonay Clinic (74) :
<https://youtu.be/Ow1lcCqd1WM>

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About Ramsay Santé

After the acquisition of Capio AB Group in 2018, Ramsay Santé has become one of the leaders of the private hospitalisation and primary care in Europe with 36 000 employees and 8 600 practitioners serving 7 million patients in our 350 facilities in five countries : France, Sweden, Norway, Denmark, Italy. Ramsay Santé offers almost all medical and surgical specialties in three business areas: general hospitals (medicine – surgery – obstetric), follow-up care and rehabilitation clinics, mental health. In all its territories, the group contributes to missions of public service and to the territorial sanitary disposal, as for example in Sweden with more than 100 proximity care units.

The quality and security of care is the group's priority. As such, our group is today a reference in terms of modern medicine, especially in outpatient care and enhanced recovery.

Every year, the group invests more than €200M in innovation whether it is in new surgical or imaging technologies, in building or modernizing its facilities... The group also innovates in its organization and digitalization in order to deliver care in a more efficient way to the benefit of the patient.

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