



Ramsay Santé chooses medGo to respond to the often urgent need to replace carers in its hospital facilities

This partnership is part of Ramsay Santé group's strategy to improve the quality of patient care and digitalise its processes.

- **Ramsay Santé, one of Europe's leading providers of private hospitalisation and primary care, announces the deployment of medGo, an online platform for the management of replacements and urgent missions for hospitals and clinics.**
- **Deployed for more than 8 months across all the territorial centres of the Ramsay Santé group, medGo enables each facility to manage its network of replacements and will automate the issuing of contracts during the temporary absence of employees.**
- **This partnership is part of the Ramsay Santé group's strategy of quality patient care and digitalisation of processes.**

*Today's carers spend too much time managing administrative tasks. Through this partnership, we want to simplify the daily lives of our healthcare professionals and save them time so that they can focus on their core mission: patient care. **Philippe Torcelly, Deputy Director of Human Resources at Ramsay Santé.***

*We are proud to have been chosen by the Ramsay Santé group at the end of a successful experimental phase in 6 pilot facilities. Our respective teams worked together in an exemplary manner to successfully deploy the solution on 100 sites in just 6 months. This collaboration with one of Europe's leading healthcare companies is a key milestone in the history of medGo, whose deployment is accelerating in France and is starting in several other European countries. **Antoine Loron, President and co-founder of medGo.***

Facilitate the management of replacements for care workers

After validating their profile and skills, each facility invites their replacements and employees to join the platform and indicate their availability. In case of temporary staff absences, the management posts their replacement needs. medGo alerts all qualified and available replacements via mobile notification in real time. As soon as they are alerted, the replacements can position themselves on demand if they wish.

The medGo platform is equipped with two streams: one for urgent requests and one for classic requests, to which several people can apply. It is the department manager who then chooses from the available candidates the profile he wants for the requested assignment. MedGo is a real support for the teams, but it is also beneficial for the patients because it optimises the care provided by available and competent staff.

*In the event of unsuccessful searches in the institution's network of replacements, the personnel search manager can, again via medGo, request interim partners. This is a function that brings real benefits, especially for just-in-time services such as operating theatres, dialysis units or intensive care units where we need to be able to provide efficient care at all times. **Matthieu Hemery, Human Resources Director of Ramsay Santé's Paris division, where the medGo application has been deployed in a pilot phase since September 2018.***

The application also provides administrative support by offering the management of facilities the dematerialisation of employment contracts with electronic signatures or the completion of compulsory declarations to URSSAF.

Gradual roll-out to all 140 of the group's facilities in France

The medGo solution is currently deployed in 100 of the group's facilities, representing a network of 12,000 replacements registered on the platform. By the end of 2020, it will be rolled out to all the group's medical, surgical and obstetrics, follow-up care, rehabilitation and mental health facilities, with the exception of those that have joined Ramsay Santé following the acquisition of Capiro. The latter will be equipped by 2021.

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About Ramsay Santé

After the acquisition of Capiro AB Group in 2018, Ramsay Santé has become one of the leaders of the private hospitalisation and primary care in Europe with 36 000 employees and 8 600 practitioners serving 7 million patients in our 350 facilities in five countries : France, Sweden, Norway, Denmark, Italy. Ramsay Santé offers almost all medical and surgical specialties in three business areas: general hospitals (medicine – surgery – obstetric), follow-up care and rehabilitation clinics, mental health. In all its territories, the group contributes to missions of public service and to the territorial sanitary disposal, as for example in Sweden with more than 100 proximity care units.

The quality and security of care is the group's priority. As such, our group is today a reference in terms of modern medicine, especially in outpatient care and enhanced recovery.

Every year, the group invests more than €200M in innovation whether it is in new surgical or imaging technologies, in building or modernizing its facilities... The group also innovates in its organization and digitalization in order to deliver care in a more efficient way to the benefit of the patient.

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